

General Sales Conditions

Please note that all reservations are subject to our sales conditions.

Reservations will be confirmed only upon receipt of a deposit which should be equivalent to:

- 30% of the total amount of the reservation.
- The balance of the stay should be paid 42 days prior to the arrival date.

Cancellation policy:

If the cancellation is made:

- 60 days before the arrival date: a fee of 150 € will be charged.
- Between 60 and 42 days before the arrival date: 30 % of the total amount will not be refunded.
- Less than 42 days before the arrival date, 100% of total amount will not be refunded.

Shortened stays:

Early departures will not be refunded.

Check-in time:

Our official check-in time is at 5 pm on the day of arrival. We will, however, do our best to ensure that the chalet is ready upon your arrival. If you plan to arrive after 8.30 pm, please inform us in advance.

Check-out time:

The chalet should be vacated by 10 am on the day of departure.

Please note that pets are not allowed in the chalet.